THANKS FOR CARING AND SHARING

SEE YOU AT THE RANCH!

HEARTS & HORSES
Therapeutic Riding Center
Enriching Lives One Heart at a Time

heartsandhorses.org

Annual Report for the Year 2009

12th Anniversary 1997 – 2009

HEARTS & HORSES THERAPEUTIC RIDING CENTER PROMOTES THE PHYSICAL, COGNITIVE, EMOTIONAL, AND SOCIAL WELL BEING OF PEOPLE THROUGH EQUINE-ASSISTED THERAPY.
**Directors, Managers, Instructors, and Staff**

- Dori Eppstein-Ransom, Executive Director
- Dennis Goeltl, Director of Operations
- Jan Pollema, Program Director/NARHA Instructor
- Carrie Coyne, Volunteer Coordinator
- Dena Humphrey, Office Administrator
- Ken Lang, Facility Manager
- Wayne Warren, Resident Equine Caretaker
- Jill English, Equine Manager/NARHA Instructor
- Lynne Watkins, Equine Asst. Manager/NARHA Instructor
- Tamara Merritt, NARHA Instructor/Changing Leads Program Cord.
- Taryn Hillman, NARHA Instructor
- Allyson Carlson, BMRA Instructor
- Lauren McClave, PT/NARHA Instructor
- Diane Wallin, NARHA Instructor
- Rose Walsh, OTR/NARHA Instructor
- Brittany Johnstone, NARHA Instructor
- Lisa Ski, BMRA Instructor
- Janeah Weaver, Intern
- Sara Sarver, Intern
- Michelle McDaneld, Intern

**Board of Directors**

- Ginger Dodge, President
- Bob Huff, Vice President
- Ed Aitken, Vice President
- Darlene “Dee” McMullin, Vice President
- Alan Fluharty, Treasurer
- Laurie Goodrich
- Stacie Lobue

**ANNUAL MEETING OF HEARTS & HORSES**

**THERAPEUTIC RIDING CENTER**

March 16, 2010 7:00 – 8:00 pm.

Held at Hearts and Horses Ranch
In the modular classroom

Hearts & Horses Therapeutic Riding Center
163 N. County Road 29, P.O. Box 2675
Loveland CO 80539
Phone: 970 663-4200 Fax: 970 663-3891
Email: info@heartsandhorses.org
Community Outreach
- Conducted numerous speaking engagements for local groups
- Created youth partnerships with agencies, learning institutions and youth programs such as Turning Point, Reflections for Youth, Campion Academy, Thompson R2J Civics Students, Thompson R2J Adaptive PE programs, The Center, Walt Clark Middle School

Revenue
- Therapeutic Riding, Hippotherapy, Changing Leads
- Blue Mountain Riding Academy
- 8th Annual Ride-A-Thon
- 9th Annual Dinner, Dance & Auction
- Haunted House and Harvest Carnival
- Horse Boarding
- NARHA Registered Instructor Workshop and Certification
- Tack Sales

Marketing
- Consistent branding with logos: Hearts & Horses, NARHA, EFMHA, Changing Leads and United Way

Facilities Improvements
- Overall arena project finished
- Installed improved signage throughout property
- Safety committee established: All safety issues and concerns were promptly resolved
- Improvement on upkeep and image of property
- New property additions were added including the modular offices and classrooms
- Kitchen area was added to office
- Electrical outlets were installed in paddocks and pastures
- Improvements to sensory trail
- No major electrical, plumbing or structural outages occurred
- New decking and cement entry was put into place
- Dust mitigation for arenas

Equine Improvements
- Improved overall health and quality of herd
- Able to bring in new program horses and retire older horses
- Decreased average age of herd by 6 yrs
- Barn and tack room are neat and organized
- Improved on winter care of horses

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<th>Historical Overview of Accomplishments</th>
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<tr>
<td>1997</td>
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<td>Participants</td>
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<td>No. of Sessions Per Year</td>
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<td>Summer Camp Riders</td>
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<td>Paid Staff</td>
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<td>Interns</td>
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Note in regard to staff, all instructors are part-time and are not included in the statistics above.

| NARHA Premier Accredited Center | Yes | Yes | Yes |
| Web Site | No | Yes | Revised | Update |

| INCOME: 1997 | 2008 | 2009 | 2010 Proposed |
| Rider Fees | $510 | $56,110 | $80,055 | $89,691 |
| Grants | $0 | $36,648 | $83,616 | $62,523 |
| Donations/Fundraising | $6,254 | $73,010 | $158,749 | $143,300 |
| Donations/In Kind | $33,701 | $5,200 | $10,000 |
| Earned Income | $0 | $57,654 | $54,600 | $57,900 |

AWARDS AND RECOGNITIONS
- Tamara Merritt - NARHA Instructor of the Year for Region 10
- Outstanding Service to the Community Award
- Presented by Group Publishing
2009 Revenue
Public Support $64,938
Earned Income $54,600
Fundraising $80,055
Grants $93,811
Grants $83,616
In Kind $5,200

2009 Expenses
Program $85,229
Fundraising $20,111
Earned Income $2,105
Administration $42,614

2010 Program Objectives
- Continue to increase health and overall wellness of our heard
- Provide 30 hours per week of riding lessons for the general public through Blue Mountain Riding Academy (BMRA)
- Offer monthly clinics on horsemanship-related topics
- Continue to offer discount riding lessons and horsemanship clinics to volunteers
- Host NARHA Registered Instructor Workshop and Certification-May
- Continue building Horses for Heroes Program with scholarship funding
- Continually assess safety of property and program
- Offer Spring Break, day camps and summer camps through BMRA
- Offer two weeks of Respite Care camps
- Attend national NARHA conference
- Continue work on phases of sensory trail
- Continue monthly recognition of volunteers
- Initiate horse sponsorship program
- Increase the amount of western and English saddles that fit each horse
- Finalize and implement instructor handbook

2010 Budget Overview
- Projected Revenue $401,794
- Projected Expenses $401,120
- Net $3,361

Program
Served 345 riders overall:
- Hippotherapy: 21 riders
- Hospice Camp: 22 riders
- Changing Leads: 8 riders

Volunteers
- Over 1300 volunteers were utilized putting in a total of more than 23,000 hours of service
- Monthly volunteer training
- Volunteer Manual revised
- Volunteer training broadened and enhanced
- Volunteer Appreciation Day Celebration
- Online “Heartbeats” newsletter is sent to all volunteers, riders, and donors on a regular basis

Association and Collaboration with Other Agencies
- Campion Academy
- CSUnity Day
- Pathways Hospice
- Larimer County Workforce Center
- Larimer County Workenders/Midweekers
- Turning Point
- United Way of Larimer County
- Group Publishing Workcamps
- Reflections For Youth
- Make a Difference Day
- Envision
- Foothills Gateway
- CSU Equine Sciences
- Front Range Vet Tech class
- Front Range Exceptional Equestrians
- NARHA
- EFMHA
- American Hippotherapy Association
- Respite Care
- Larimer County Fair Board
- Thompson R2J School District
- Realities for Children
- Mountain Crest Behavioral Healthcare Center
- Denver Options